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08/06/2004

BLAKELY SOKOLOFF TAYLOR & ZAFMAN
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09/28/2004 WASFAW2 00000069 09259981

01 FC:1501 1330.00 OP
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I hereby certify that this Fee(s) Transmittal is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the Mail Stop ISSUE FEE address above, or being facsimile transmitted to the USPTO (703) 746-4000, on the date indicated below.

Dawn R. Shaw	(Depositor's name)
<i>Dawn R. Shaw</i>	(Signature)
9-24-2004	(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/259,981	03/01/1999	TIMOTHY BEAN	02950.P010	5937

TITLE OF INVENTION: METHOD AND APPARATUS FOR ROUTING A TRANSACTION WITHIN A NETWORK ENVIRONMENT

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1330	\$0	\$1330	11/08/2004

EXAMINER	ART UNIT	CLASS-SUBCLASS
WINDER, PATRICE L	2145	709-226000

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).

- ☐ Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached.
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- (1) the names of up to 3 registered patent attorneys or agents OR, alternatively,
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BLAKELY SOKOLOFF
TAYLOR & ZAFMAN LLP

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

Aspect Communications Corporation

San Jose, CA

Please check the appropriate assignee category or categories (will not be printed on the patent); ☐ individual ☒ corporation or other private group entity ☐ government

4a. The following fee(s) are enclosed:

- ☒ Issue Fee
- ☐ Publication Fee (No small entity discount permitted)
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- ☒ A check in the amount of the fee(s) is enclosed.
- ☐ Payment by credit card. Form PTO-2038 is attached.
- ☒ The Director is hereby authorized by charge the required fee(s), or credit any overpayment, to Deposit Account Number 02-2666 (enclose an extra copy of this form).

5. Change in Entity Status (from status indicated above)

- ☐ a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27.
- ☐ b. Applicant is not claiming SMALL ENTITY status. See, e.g., 37 CFR 1.27(g)(2).

The Director of the USPTO is requested to apply the Issue Fee and Publication Fee (if any) or to re-apply any previously paid issue fee to the application identified above.

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(Authorized Signature)

(Date)

Andre L. Marais, Reg. No. 48,095

09/24/04

This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

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TRANSMIT THIS FORM WITH FEE(S)



Attorney's Docket No. 002950.P010

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Timothy Bean, et al.

Application No.: 09/259,981

Filed: March 1, 1999

For: A METHOD AND APPARATUS
FOR ROUTING A TRANSACTION
WITHIN A NETWORK
ENVIRONMENT

Examiner: Winder, Patrice L.

Art Group: 2155

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on 9-24-2004

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Dawn R. Shaw

Name of Person Mailing Correspondence

Dawn R. Shaw 9-24-04

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PAYMENT OF ISSUE FEE

Sir:

In response to the Notice of Allowance mailed August 6, 2004 enclosed herewith for filing in the above-referenced patent application is:

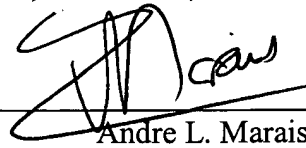
- (1) A check in the amount of \$1,339.00 for payment of the Issue fee of \$1330.00, Publication Fee of \$0.00, and Advance Copies (3) of \$9.00.

If any additional fee is required, please charge Deposit Account No. 02-2666.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated: 09/24/, 2004



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